

NEBO WATER DISTRICT

P.S.C. Ky. No. 91-352

Cancels P.S.C. Ky. No.

OF

Rates, Rules and Regulations for Furnishing

WATER SERVICE

AT

NEBO WATER DISTRICT OF HOPKINS COUNTY, KENTUCKY

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 25 1991

PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)

BY: Chas. H. Hall
PUBLIC SERVICE COMMISSION MANAGER

Filed with PUBLIC SERVICE COMMISSION OF
KENTUCKY

ISSUED...October 25....., 19..91..

EFFECTIVE...October 25....., 1991....

ISSUED BY...Nebo Water District.....

(Name of Utility)

BY J. E. Ellis

CHAIRMAN.....

Form for filing Rate Schedules

For Hopkins County, Kentucky
Community, Town or City

P.S.C. NO. _____

_____ SHEET NO. _____

Canceling PSC No. 2003-00014

Nebo Water District
Name of Issuing Corporation

_____ SHEET NO. _____

Minimum Water Rates Based on Size Connections

<u>Size of Water Meter Connections</u>	<u>Number of Gallons or Less of Per Month to be Provided for the Minimum Rate</u>	<u>Minimum monthly Water Rate Per Connection</u>
5/8 inch x 3/4 inch	2,000 gallons	\$12.40
1 inch	4,000 gallons	23.80
1-1/2 inch	10,000 gallons	52.00
2 inch	20,000 gallons	94.00
3 inch	30,000 gallons	131.00
4 inch	50,000 gallons	205.00

Meter Rates for Water Usage in Addition to Minimum Charge

Subject to the minimum monthly water rate specified above, the following metered charges shall be made for water consumption per month to customers of all size connections:

<u>Number of Gallons of Water per Month</u>	<u>Monthly Charge per 1,000 Gallons</u>
First 2,000 gallons	\$12.40
Next 2,000 gallons	5.70
Next 6,000 gallons	4.70
Nest 10,000 gallons	4.20
All over 20,000 gallons	3.70

DATE OF ISSUE December 13, 2004

ISSUED BY J. E. Ellis

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. _____
dated _____

DATE EFFECTIVE January 2, 2005

TITLE Chairman

**PUBLIC SERVICE COMMISSION
OF KENTUCKY**

1/2/2005

**PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By [Signature]
Executive Director

P.S.C. Ky. No. _____

Original _____ Sheet No. 3

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

Nebo Water District

RULES AND REGULATIONS

Turn-on Charge A Charge of \$25.00 will be charged to all customers requesting a meter turned on.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 18 1993

PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE

Month Day Year

DATE EFFECTIVE

Month Day Year

ISSUED BY

[Signature]
Name of Officer

Chairman

P.O. Box 147, Nebo, KY 42441

Title

Address

NEBO WATER DISTRICT

FOR _____

P.S.C. KY. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

FORWARD & ADDRESS CORRECTION

ACCOUNT NO. _____

DATE PREVIOUS READING CURRENT READING

FIRST CLASS MAIL
U.S. POSTAGE PAID

PERMIT NO. _____

USAGE UC MR AMOUNT

NET BILL
DUE NOW

GROSS AMOUNT DUE
AFTER DUE DATE

NET BILL DUE NOW

GROSS BILL

DUE AFTER

ENTER
READING

RETURN STUB WITH PAYMENT

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 18 1993

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Chapman
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSU

ISSUED BY
Nai

FOR _____
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

NEBO WATER DISTRICT
(Name of Utility)

RATES AND CHARGES

SCHEDULE OF SPECIAL CHARGES

1. Service Call: A charge of \$15.00 shall be made to recheck meter readings that are found to have been read correctly, checking for leaks in the customer's service lines, or other service investigation that is not caused by failure of the District's facilities. A charge of \$20.00 will be made for a customer requested investigation made after normal working hours. All maintenance and repair of facilities beyond the District's delivery point is the responsibility of the customer.
2. Meter Test: A service call charge of \$15.00 plus the actual cost of testing will be made if the tested meter is not more that 2% fast. A request for a meter test must be made in writing to the District.
3. Reconnection for Non-Payment: A fee of \$25.00 shall be charged to reconnect a meter that has been disconnected due to the customer's non-payment of due bills.
4. Bills Paid at Customer's Door: A service charge of \$15.00 shall be charged if the delinquent bill is paid at the time the utility incurs a trip to disconnect service.
5. Meter Lid Charge: A charge of "actual cost" will be made to replace more than one meter lid.
6. Moving Meter: A charge of "actual cost" will be made to move a meter pursuant to a customer's request.
7. Returned Check: A charge of \$25.00 will be made for returned checks.
8. Service Line Inspection: There will be no charge to inspect a new service line from the meter to dwelling.

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE _____

ISSUED BY [Signature] _____
Month / Date / Year
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2002 - 00180 DATED 6/25/02

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

JUL 01 2002

**PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)**

BY [Signature]
SECRETARY OF THE COMMISSION

FOR _____
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

(Name of Utility)

RATES AND CHARGES

METER CONNECTION / TAP-ON FEES

5/8 x 3/4 Inch Meter	\$700.00
1 Inch Meter	\$775.00
1 1/2 Inch Meter	\$1,640.00
2 Inch Meter	\$1,990.00
All Larger Meters	Actual Cost

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE _____

ISSUED BY J. E. Ellis _____
Month / Date / Year
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. 2002-00180 DATED 6/25/02

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 01 2002

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)

BY Stanley Bell
SECRETARY OF THE COMMISSION

P.S.C. Ky. No. _____

Original _____ Sheet No. 2

Nebo Water District

Cancelling P.S.C. Ky. No. 1

Original _____ Sheet No. 2

RULES AND REGULATIONS

PSC REGULATIONS: These Rules and Regulations may be revised, amended, supplemented or otherwise changed from time to time subject to approval of the Public Service Commission, and shall have the same force as the present Rules and Regulations. These Rules and Regulations are in addition to rules of the Kentucky Public Service Commission. In cases of conflict, the PSC Regulation shall prevail. These Rules and Regulations are a part of all contracts for receiving water service from the District, and applies to all service received from the District whether the service is based upon contract, agreement, signed application, or otherwise. A copy of this schedule, together with a copy of the District's Schedule of Rates and Charges, shall be kept open to inspection at the office of the District's.

APPLICATION FOR SERVICE: Each prospective customer desiring water service is required to sign the District's Water Users Agreement before service is supplied by the District. If service is desired on the same side of the road as the water main, the meter will be installed within five feet of the water main where practical. If service is desired on the opposite side of the road from the water main, the service line will be run under the road and the meter installed on private property adjacent to the highway right-of-way. A contribution in aid of construction as provided in the Schedule of Rates and Charges must be paid on all new connections to the existing water line. Applications for service connection installation will not be processed if the applicant is indebted to the District on a past due account, bad debt, or in any other fashion whatsoever. Extensions to the District's main lines shall be in accordance with 807 KAR 5:066, Section 12~~4~~.

SERVICE AREA: The District furnishes water service to all customers located at Nebo in Hopkins County, Kentucky.

AVAILABILITY: Water service is available to any domestic, commercial or industrial consumer within the District's area.

WATER FAILURE: The District is responsible for water failure only when in control of the Utility's employees. No consumer is paid damages for equipment unless such damages are specifically found to be caused by an act of negligence on the part of the Utility or its employees.

PROTECTION BY CONSUMER: Consumer shall protect the equipment of the **PUBLIC SERVICE COMMISSION OF KENTUCKY** premises and shall not interfere with Utility's property or permit interference except by duly authorized representatives of the Utility. **EFFECTIVE**

JAN 2 1992

DATE OF ISSUE

DATE EFFECTIVE PURSUANT TO 807 KAR 5:011.

ISSUED BY

Month _____ Day _____ Year _____
Name of Officer _____

Chairman

Title

BY: _____

P.O. ADDRESS _____
PUBLIC SERVICE COMMISSION MANAGER 42441
Address

P.S.C. Ky. No. _____

Original _____ Sheet No. _____

Nebo Water District

Cancelling P.S.C. Ky. No. 1

Original _____ Sheet No. 3

RULES AND REGULATIONS

NOTICE OF TROUBLE: Consumer shall give immediate notice to the Utility or any irregularities or unsatisfactory service and of any defects known to consumer.

MAINTENANCE: The Utility may at any time deemed necessary, suspend water service to any consumer or consumers for the purpose of making repairs, changes or improvements upon any part of its system. The Utility shall give reasonable notice of such suspension of service to the consumer.

The Utility shall be responsible for the maintenance of that portion of the service line installed by the Utility and the consumer shall be responsible for the maintenance of that portion thereof installed by the consumer.

LINE RELOCATIONS: When necessary to move or relocate facilities, the cost will be paid by party or parties requesting such relocation.

POINT OF DELIVERY: The point of delivery is the point where the meter is located on the customer's premises. All water lines, plumbing, and equipment beyond the meter shall be installed and maintained by the customer.

CUSTOMER'S SERVICE LINE: All service lines beyond the metering point should be installed of material consisting of copper, galvanized, or PVC pipe with rating of not less than 160 psi. The size of the service line beyond the point of delivery shall not be less than 3/4 inch; however, a larger size may be needed to provide adequate service. If the customer's point of use is at a higher elevation than the point of delivery, or is at a considerable distance from the meter, the customer should consult with a reputable engineering firm to size the service line from the point of delivery.

RIGHT OF ACCESS: The customer must agree to permit the District to lay, maintain, repair, or remove such water lines which are the property of the District's located on the customer's property with the right of ingress and egress over customer's property. The District's duly authorized representative and/or other duly authorized employee of the State Health Department bearing proper credentials and identification shall be permitted to enter upon all properties for the purpose of inspection, observation, measurement, sampling, testing, and reading meters, in accordance with the provisions of the Rules and Regulations.

INTERRUPTION OF SERVICE: The District will use reasonable diligence in supplying water service and shall make all reasonable efforts to notify affected customers in the event of a service interruption and approximate time of service restoration.

JAN 2 1992

DATE OF ISSUE

DATE EFFECTIVE

ISSUED BY

Name of Officer

Chairman

Title

P. BY: Box 807, KY. 42441
PUBLIC SERVICE COMMISSION

PURSUANT TO 807 KAR 5.011, YE
SECTION 9 (1)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

P.S.C. Ky. No. _____

Original _____ Sheet No. 4

Nebo Water District

Cancelling P.S.C. Ky. No. 1

Original _____ Sheet No. 4

RULES AND REGULATIONS

ADDITIONAL SERVICE VOLUMES: Each service connection has been sized to provide the volume of water indicated in the customer's application for service. Customers should be aware that significant increases in this volume may adversely affect quality of service and could damage facilities used to provide service. The customer is, therefore, obligated to inform the District of any actions that will require a significant increase in this volume and must obtain the District's approval before such actions are taken. Failure to notify the District or to obtain its approval for such action renders the customer liable for damage to District facilities that are caused by such actions.

NONSTANDARD SERVICE: Customer shall pay the cost of any special installation necessary to meet his peculiar requirements for service other than standard service connection.

DAMAGE TO DISTRICT'S WATER SYSTEM: No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, or tamper with any structure, appurtenance, or equipment which is a part of the District's water works. Any person violating this provision shall be subject to discontinuation of water service and shall pay the cost of repairing or replacing the pipe or appurtenance as may be determined by the District.

RELOCATION OF WATER FACILITIES: District may, at the request of customer, relocate or change existing District-owned equipment. Customer shall reimburse District for such changes at actual cost including appropriate overhead.

LINE EXTENSIONS: All extensions to the system's transmission or service mains required to service a private development shall be subject to a Line Extension Agreement executed between the Developer and the Water District, Pursuant to 807 KAR 5:066 Section 12.

FIRE HYDRANTS: The District does not provide water for the purpose of fire fighting. The hydrants are for flushing purposes only. Although, the local fire departments have the privilege of using such hydrants.

PURCHASED WATER ADJUSTMENT CLAUSE: The District will implement upon PSC approval a purchased water adjustment designed to recover the increased costs of water purchased due to the fact that the District is not financially able to absorb the increased costs from its supplier.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 2 1992

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DATE EFFECTIVE

Month Day Year

PURSUANT TO 807 KAR 5:011, YE
SECTION 9(1)

ISSUED BY

Chairman

P.O. Box 147, Nebo, Ky. 42441

Name of Officer

Title

PUBLIC SERVICE COMMISSION MANAGER

P.S.C. Ky. No. _____

Original _____ Sheet No. 5

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

Nebo Water District _____

RULES AND REGULATIONS

BILLING: Bills will be rendered monthly with four reading dates per month. After reading date, there will be 10 days to issue the bill. All bills shall be considered due and payable ten (10) days after the date of issue. If a bill is not paid within ten (10) days after such date of issue, such bill shall be considered delinquent, and there shall be imposed a percent (10%) of the charges. Failure to receive a bill will not release the customer from payment obligations. When a bill has been delinquent for twenty (20) days, the District shall serve a customer written notice of his delinquency. If such bill is not paid within ten (10) days after the mailing of such notice, the District may disconnect the water service of such customer without further notice. If water service is disconnected by the District, reconnection of such service shall not be made until the customer pays all charges and penalties owed, plus the amount of \$25.00 as a disconnection and reconnection charge. If any deadline date falls on a Sunday or legal holiday, such deadline shall not expire until the next business day thereafter.

DISCONTINUANCE OF SERVICE BY DISTRICT: The District may refuse to connect or may discontinue service for the violation of any of its Rules and Regulations, or for violation of any of the provisions of the Schedules of Rates and Charges, or of the customer service contract. The District may discontinue service to a customer's premises for the theft of water or the appearance of water theft devices on the premises. The District shall not be required to restore service until the customer has complied with all Rules and Regulations. All discontinuance of service is subject to ten (10) days notice unless a dangerous condition or a massive leak condition is found to exist on the customer's premises.

PUBLIC SERVICE COMMISSION
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JAN 2 1992

PURSUANT TO 807 KAR 5.011,

SECTION 9 (1)

DATE EFFECTIVE BY _____

PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE _____

Month Day Year

ISSUED BY _____

Name of Officer

Chairman

Title

P.O. Box 147, Nebo, Ky. 42441

Address

FOR _____

P.S.C. Ky. No. 2

Original Sheet No. 6

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

Nebo Water District

RULES AND REGULATIONS

ARTICLE 30. RULES AND REGULATIONS. The following rules and regulations are hereby adopted, subject to change by the Commission at any time. These rules and regulations are intended to supplement the Bond Resolution, the ~~Water Resolution~~ and the By-Laws.

- A. All taps and connections to the mains of the District shall be made by and/or under the direction and supervision of District personnel.
- B. Water service may be discontinued by the District for any violation of any rule, regulation, or condition of service and especially for any of the following reasons:
 1. Misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water.
 2. Failure to report to the District additions to the property or fixtures to be supplied or additional use to be made of water.
 3. Resale of water.
 4. Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep in suitable state of repair.
 5. Tampering with meter, meter seal, service, or valves or permitting such tampering by others.
 6. Connection, cross-connection, or permitting the same, of any separate water supply to premises which receive water from the District.
 7. Non-payment of bills.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE October 25, 1991
Month Day Year

DATE EFFECTIVE October 25, 1991
Month Day Year
PURSUANT TO 807 KAR 5-011,
SECTION 9 (1)

ISSUED BY [Signature]
Name of Officer

Title

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

FOR HOPKINS COUNTY, KENTUCKY

P.S.C. Ky. No. 91-352

Original Sheet No. 7

NEBO WATER DISTRICT

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

RULES AND REGULATIONS

- C. Any customer desiring to discontinue the water service to his premises for any reason must give notice of discontinuance in writing at the business office of the District at least three (3) days prior to the date on which the customer desires to discontinue service, and the customer shall not be liable for water consumed beyond the date of discontinuance stated in such notice; if such notice in writing is not given, a customer shall remain liable for all water used and service rendered by the District until such notice is received by the District.
- D. Bills and notices relating to the conduct of the business of the District will be mailed to the customer at the address listed on the user's agreement unless a change of address has been filed in writing with the District; and the District shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.
- E. 1. Bills for water service are due and payable at the office of the District, or to any designated agent, on the date of issue. The past due date shall be the tenth day after the date of issue. Bills will be dated and mailed on the first day of each month.
2. All bills not paid on or before the past due date shall be deemed delinquent. When a bill has been delinquent for a period of twenty days, the District shall serve a customer a written final notice of said delinquency, and of the intent of the District to discontinue service ten days after the date of such notice unless such bill is paid prior to the expiration of such ten days. If a delinquent bill is not paid within ten days after date of such final notice (thirty days from the past due date), the water supply to the customer may be discontinued without further notice.
- F. Where the water supply to the customer has been discontinued for non-payment of delinquent bills, a charge of \$25.00 will be made for reconnection of water service, but the reconnection will not be made until all delinquent bills and other charges, if any, owed by the customer to the District have been paid.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 25 1991

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Shawn Deller
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE October 25, 1991
Month Day Year

DATE EFFECTIVE October 25, 1991
Month Day Year

ISSUED BY J. E. Ellis
Name of Officer

CHAIRMAN
Title

Address

FOR HOPKINS COUNTY, KENTUCKY

P.S.C. KY. NO. 2

ORIGINAL SHEET NO. 8

CANCELLING P.S.C. KY NO. _____

SHEET NO. _____

NEBO WATER DISTRICT

RULES AND REGULATIONS

- G. The district reserves the right to request that the sum of \$10 be placed on deposit for the purpose of establishing or maintaining any customer's credit. Upon the payment of such deposit, the district shall issue to such customer a certificate of deposit showing the name of the customer, the location of the initial premises occupied by the customer and the date and amount of the deposit. The district will pay to such customer interest on the deposit at the rate actually earned, but at no time will the interest exceed 6 percent.
- H. All meters shall be maintained at the expense of the district and the district reserves the right to determine the size and type of meter used.
- I. It shall be the policy of the district to test each water meter at least once every twelve months. In addition, upon written request of any customer, the meter serving such customer shall be tested by the district. Such test will be made without charge to the customer if the meter has not been tested within the 12 months preceding the requested test; otherwise a charge of \$15 plus the actual cost of the test will be made and then only if the test indicates meter accuracy within the limits of 2 percent. If a meter is inaccurate in excess of 2 percent, whether upon periodic testing or upon requested testing, additional tests shall be made at once to determine the average error of the meter, and the adjustments shall be made to the customer's water bill as follows:
1. If the result of such tests shows an average error greater than 2 percent fast, the customer's bill for the period during which the meter error is known to have existed, shall be recomputed and the account adjusted on the basis of the test. If the period during which the error existed cannot be determined, then the customer's bill shall be recomputed for one-half of the elapsed time since the last test, but in no event to exceed 12 months; provided, however, that if time for the periodic

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 25 1991

DATE OF ISSUE October 25, 1991
MONTH DATE YEAR

DATE EFFECTIVE October 25, 1991
PURSUANT TO KRS 107.400
SECTION 9 (1) MONTH DAY YEAR

ISSUED BY _____
NAME OF OFFICER

Chairman
TITLE

BY: Shirley J. Hall
PUBLIC SERVICE COMMISSION MANAGER

FOR HOPKINS COUNTY, KENTUCKY

P.S.C. Ky. No. 91-352

Original Sheet No. 9

NEBO WATER DISTRICT

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

RULES AND REGULATIONS

test has overrun to the extent that 1/2 of the time elapsed since the last previous test exceeds 12 months, the refund shall be for the 12 months specified above, plus those months exceeding the periodic test period; provided, further, that such refund may be limited to the 12 month period if failure to make the periodic test was due to causes beyond the control of the District.

2. If the result of such tests shows an average error greater than 2% slow, the customer's bill for the period during which the meter error is known to have existed, shall be recomputed and the account adjusted on the basis of the test. If the period during which the meter error existed cannot be determined, then the customer's bill shall be recomputed for one-half (1/2) of the elapsed time since the last previous test, but in no event to exceed 12 months.
3. If the result of such tests necessitates making a refund or back billing a customer, the customer shall be notified in writing of the percentage of error, fast or slow, the date(s) of testing, and the amount of charge or credit to be shown on the next bill of the customer.
- J. Where a meter has ceased to register, or meter reading could not be obtained, the quantity of water consumed will be based upon an average of the prior six months consumption and the conditions of water service prevailing during the period in which the meter failed to register.
- K. The District shall make all reasonable efforts to eliminate interruption of service and when such interruptions occur will endeavor to reestablish service with the shortest possible delay. When the service is interrupted all consumers affected by such interruption will be notified in advance whenever it is possible to do so.

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ISSUED BY J. Ellis
Name of Officer

CHAIRMAN
Title

BY: Shawn Miller
PUBLIC SERVICE COMMISSION MANAGER

FOR HOPKINS COUNTY, KENTUCKY

P.S.C. Ky. No. 91-352

Original Sheet No. 10

NEBO WATER DISTRICT

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

RULES AND REGULATIONS

- L. The District shall in no event be held responsible for any claim made against it by reason of the breaking of any mains or service pipes or by reason of any other interruption of the supply of water caused by the failure of machinery or stoppage for necessary repairs. No person shall be entitled to damages nor for any portion of a payment refunded for any interruption of service which in the opinion of the District may be deemed necessary.
- M. Customers having boilers and/or pressure vessels receiving a supply of water from the District must have a check valve on the water supply line and a vacuum valve on the stream line to prevent collapse in case the water supply from the District is discontinued or interrupted for any reason, with or without notice.
- N. The premises receiving a supply of water and all service lines, meters and fixtures, including any fixtures within said premises, shall at all reasonable hours be subject to inspection by the District.
- O. Piping on the premises of a customer must be so installed that connections are conveniently located with respect to the District lines and mains. The customer shall provide a place for metering which is unobstructed and accessible at all times.
- P. (1) An extension of the District's service line of fifty (50) feet or less shall be made without charge for a prospective customer who shall apply for and contract to use service for one (1) year or more and who provides a guarantee for such service.
- (2) For each extension of the District's service line in excess of fifty (50) feet, the District shall require the customer to whose premises such extension is made to deposit with the District the total cost of the excessive footage over fifty (50) feet, based on the average estimated cost per foot of the total extension. Such deposit may be refundable to the customer in certain instances, in accordance with Title 807 KAR 2:040 Section 12(2)(b).

PUBLIC SERVICE COMMISSION
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ISSUED BY J. E. Ellis
Name of Officer

CHAIRMAN
Title

PURSUANT TO 807 KAR 5:011,

SECTION 9(1)

BY: Anna Haller
PUBLIC SERVICE COMMISSION MANAGER

FOR HOPKINS COUNTY, KENTUCKY

P.S.C. Ky. No. 91-352

Original Sheet No. 11

NEBO WATER DISTRICT

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

RULES AND REGULATIONS

- Q. If any loss or damage to the property of the District or any accident or other injury to persons or property is caused by or results from the negligence or wrongful action of the customer, member of his household, his agent or employee, the cost of the necessary repairs or replacements shall be paid by the customer to the District and any liability otherwise resulting shall be that of the customer.
- R. Water furnished by the District may be used for domestic consumption by the customer, member of his household, and employees only. The customer shall not sell the water to any other person.
- S. All customers shall grant or convey, or shall cause to be granted or conveyed, to the District a perpetual easement and right of way across any property owned or controlled by the customer wherever said easement or right of way is necessary for the District water facilities and lines so as to be able to furnish service to the customer.
- T. Complaints may be made to the operator of the system whose decision may be appealed to the Commission of the District within ten days; otherwise, the operator's decision will be final.

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5:011,
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BY: Chas. H. Hall
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE October 25, 1991
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ISSUED BY J. E. Ellis
Name of Officer

CHAIRMAN
Title

Address

FOR Nebo Water District

P.S.C. Ky. No. _____

Sheet No. _____

Nebo Water District

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

RULES AND REGULATIONS

Multiple Users on One Meter:

- A. On all new connections, a separate meter must be installed for each residence, apartment unit, mobile home, business, and each family unit residing in a duplex or other multi-unit premise.
- B. For existing customers, where two or more residences, apartment units, mobile homes, businesses, or family units residing in a duplex or other multi-unit premise are served by a single meter the water bill will be computed as follows:
1. A minimum bill will be charged for each unit served, with the remainder of the water charged through the current rate schedule.
 2. The customer whose name the meter is in will be responsible for the bill received.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 14 1993

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE August 24, 1993
Month Day Year

DATE EFFECTIVE _____
Month Day Year

ISSUED BY [Signature], Chairman P.O. Box 147 Nebo, Ky. 42441
Name of Officer Title Address

FOR _____

P.S.C. KY. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY NO. _____

_____ SHEET NO. _____

NEBO WATER DISTRICT

RULES AND REGULATIONS

WATER LEAK ADJUSTMENT

Customers that have water leaks, an adjustment will be made, provided the customer provides proof of repair by a qualified plumber.

The adjustment will be made as follows:

Customer will be charged for average usage and the balance will be charged at the Water District's cost.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 1 1994

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Gary L. Loe
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE 4 26 94
MONTH DATE YEAR

DATE EFFECTIVE _____
MONTH DAY YEAR

ISSUED BY

G. E. Ellis
NAME OF OFFICER

Chairman
TITLE

P.O. Box 147 NEBO, KY 42441
ADDRESS

Form for filing Rate Schedules

FOR

Community, Town or City

P.S.C. NO.

SHEET NO.

CANCELLING P.S.C. NO.

SHEET NO.

Nebo Water District
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RAT
PER UDEPOSITS

The Company may require a minimum cash deposit or other guaranty to secure payment of bills

Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460, ¹ will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Company may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

1. Previous payment history with the Company. If the customer has no previous history with the Company, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
2. Whether the customer has an established income or line of credit.
3. Length of time the customer has resided or been located in the area.
4. Whether the customer owns property in the area.
5. Whether the customer has filed bankruptcy proceedings within the last seven years.
6. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

NOV 11 1992

DATE OF ISSUE

ISSUED BY

Name of Officer

DATE EFFECTIVE

TITLE Chairman

BY:

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

Issued by authority of an Order of the Public Service Commission of Kentucky

FOR

P.S.C. NO.

SHEET NO.

CANCELLING P.S.C. NO.

SHEET NO.

CLASSIFICATION OF SERVICE

Equal Deposits

ALL

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 11 1992

DATE OF ISSUE

ISSUED BY [Signature]
Name of Officer

DATE EFFECTIVE 8/1/81

TITLE Chairman

~~PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)~~

BY: [Signature]
Service Commission of

Form for filing Rate Schedules

FOR

Community, Town or City

P.S.C. NO.

SHEET NO.

CANCELLING P.S.C. NO.

SHEET NO.

Nebo Water District

Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE
PER UNI

MONITORING OF CUSTOMER USAGE

At least once annually the Company will monitor the usage of each customer according to the following procedure:

1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
3. If the annual usages differ by 50 percent or more and cannot be attributed to a readily identified common cause, the Company will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the Company will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
5. Where the deviation is not otherwise explained, the Company will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
6. The Company will notify the customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the Company will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 11 1992

DATE OF ISSUE

ISSUED BY

Name of Officer

DATE EFFECTIVE

TITLE

Chairman

SECTION 9(1)

Issued by authority of an Order of the Public Service Commission of
Kentucky
in Case No. _____ dated _____

BY [Signature]
PUBLIC SERVICE COMMISSION MANAGER

FOR _____

P.S.C. KY. NO. _____

_____ SHEET NO. _____

NEBO WATER DISTRICT

CANCELLING P.S.C. KY NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

Installation of Fire Hydrants

By request of customer a fire hydrant may be installed by Nebo Water District only if:

A. A professional engineer with a Kentucky registration has certified that the system can

Provide a minimum fire flow of 250 gallons per minute; and

B. The system supporting this flow has the capability of providing this flow for a period of not less than two (2) hours plus consumption at the maximum daily rate.

A charge of \$500.00 plus water used per test per customer, not refundable, shall be made to perform this test including engineering fees.

If test approved by engineer, the actual cost of hydrant shall be paid by customer.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 03 2000

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan O. Box

DATE OF ISSUE July 26, 2000
MONTH DATE YEAR

DATE EFFECTIVE OF THE COMMISSION
MONTH DAY YEAR

ISSUED BY [Signature]
NAME OF OFFICER

Chairman p. o. Box 147, Nebo, KY
TITLE ADDRESS

FOR _____

P.S.C. KY. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY NO. _____

_____ SHEET NO. _____

NEBO WATER DISTRICT

RULES AND REGULATIONS

Resolution establishing a program to protect the public water supply by controlling backflow and cross-connection. (see attached)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 30 1995

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

DATE OF ISSUE 11-27-95
MONTH DATE YEAR

DATE EFFECTIVE
MONTH DAY YEAR

ISSUED BY J. E. Ellis
NAME OF OFFICER

Chairman
TITLE

P. O. Box 147, Nebo, KY
ADDRESS



NEBO WATER DISTRICT

P.O. BOX 147
NEBO, KENTUCKY 42441
Phone (502) 249-3709
Fax (502) 249-3714

RESOLUTION ESTABLISHING A PROGRAM TO PROTECT THE PUBLIC WATER SUPPLY BY CONTROLLING BACKFLOW AND CROSS CONNECTIONS

WHEREAS, the Kentucky Natural Resources and Environmental Protection Cabinet has enacted administrative regulations which require every public water system to determine if or where cross connections exist and to eliminate them; and

WHEREAS, the Board Members of Nebo Water District, hereinafter called "Water District," realize that they have a responsibility to protect the public health by providing a safe source of drinking water, and that cross connections could affect the health and economic growth of the community;

NOW, THEREFORE, be it resolved by the Board Members of Nebo Water District:

SECTION 1. Title. This resolution shall be known and may be cited as the "Cross Connection Resolution."

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 30 1995

SECTION 2. PURPOSE and AUTHORITY.

PURSUANT TO 807 KAR 5011,
SECTION 9(1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

(A) It is the purpose of this resolution to establish a program to assure that the public water supply is protected from contamination due to backflow or cross connections. The Board recognizes that contamination of the public water supply presents an imminent health hazard to the residential and non-residential

users of the public water system; the threat of significant economic loss due to disrupted water service to such residential and nonresidential water users and the potential liability to the Water District.

(B) It is the further purpose of this resolution to meet the requirements of 401 KAR 8:020 as enacted by the Kentucky Natural Resources and Environmental Protection Cabinet.

SECTION 3. Definitions.

(A) "Air Gap" means the measured vertical distance from the lowest end of a potable water outlet to the flood rim or line of the fixture or receptacle into which it discharges. The minimum required air gap shall be twice the effective opening of the potable water outlet.

(B) "Approved Backflow Assembly" means any device that may be approved by the Cabinet in lieu of proper air gap separation.

(C) "Auxiliary Water Supply" means any water supply on or available to the premises other than the Water District's public water supply. These auxiliary waters may include water from any natural source such as a well, spring, river, stream or body of water or any water or other substance of unknown or questionable quality that may present a health or system hazard to the potable public water supply.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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DEC 30 1995

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

(D) "Backflow" means the reversal of the normal flow of water caused by either back pressure or back siphonage.

(E) "Back Pressure" means the flow of water or other liquids, mixtures, or substances under pressure into the distribution pipes of a potable water supply system from any source other than the original water source.

(F) "Back Siphonage" means the flow of water or other liquids, mixtures, or substances into the distribution pipes of a potable water supply system from any source other than the original water source, caused by the reduction of pressure in the potable water supply system.

(G) "Backflow Prevention Assembly" means an assembly or means designed to prevent backflow. A listing of acceptable backflow prevention assemblies and degree of hazard is available in the Kentucky State Plumbing Law, Regulations and Code.

(H) "Contamination" means an impairment of the quality of the potable water supply by any waste product, fluid, substance, compound or other material to a degree which creates an actual or potential hazard to the public health through poisoning or through the spread of disease.

(I) "Cross Connection" means any physical connection or arrangement of piping or fixtures between two otherwise separate piping systems one of which contains potable water and the other nonpotable water or substance of questionable quality, which, or because of which, backflow may occur into the potable

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

water system.

(J) "Cross Connection - Controlled" means a connection between a potable water system and a nonpotable water system with an approved backflow prevention assembly properly installed and maintained so that it will continuously afford the protection commensurate with the degree of hazard.

(K) "Thermal Expansion Tank" means a device installed on the cold water supply line near a water heater to compensate for the expansion of water within a water system when such water is heated.

SECTION 4. Requirements. The Water District shall provide protection to the public water system against backflow by implementing the following requirements.

(A) "Residential" - Buildings used for habitation or occupancy shall be considered as residential buildings. No water service connection to any premises shall be installed or allowed to be installed by the Water District unless such service connection is protected by a backflow prevention assembly. Residential service connections shall be considered as low hazard applications and all such connections shall have at a minimum a dual check valve backflow preventer installed between the water meter and the residence. The Water District may require additional or alternate backflow prevention assemblies if the degree of hazard constitutes a higher level of protection for the public water system.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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(B) "Non-Residential" - No water service connection to any

DEC 30 1995

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

non-residential facility shall be installed or allowed to be installed by the Water District unless such water service connection is protected by a backflow prevention assembly. The type of protective device required shall be determined at the time of installation of the service connection and shall be commensurate with the degree of hazard at the point of such service connection. At a minimum the service connection shall be installed with a dual check valve backflow preventer. In the event activities to occur within a non-residential facility change and creates a higher degree of hazard, then the backflow prevention assembly shall be replaced with an assembly which provides acceptable protection.

(C) "Inspections" - The customer's water system shall be open for inspection at all reasonable times to authorized representatives of the Water District to determine whether cross connections or other structural or sanitary hazards exist. When such a condition becomes known, the Water District may deny or immediately discontinue service to the premises by providing a physical break in the service line until the customer has corrected the condition in conformance with the State and local statutes relating to plumbing, water supplies and the regulations adopted pursuant thereto. Water service to any premises shall be discontinued if it is found that a backflow prevention assembly has been removed, bypassed, or if an unprotected cross connection exists on the premises. Service will not be restored until conditions or defects are corrected.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 50.11,
SECTION 9(1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

(D) "Existing Service Connections" - All existing water service connections which do not have backflow prevention assemblies or existing water service connections which have less than the minimum required backflow prevention assemblies, shall, except for the inspection requirements, be excluded from the requirements of this resolution so long as the Water District is assured that the public water system is satisfactorily protected. Whenever the existing service connection is moved or requires more than minimum maintenance or when the Water District determines that a hazard to health exists, then a backflow prevention assembly meeting the requirements of this resolution shall be installed on such existing service connection. Periodically, the Water District shall install or require to be installed backflow prevention assemblies on existing unprotected water service connections until such time that all water service connections within the public water system are equipped with backflow prevention assemblies. Backflow prevention assemblies shall not be installed on existing service connections until after the property owner of such residential or commercial property has been informed of the actual and potential hazards that may be created as a result of such backflow assembly installation. Notices provided to such property owners shall include the following language as adopted in 815 KAR 20:120 Section 2. item (6): When cross connection control devices are properly installed, they create a closed water system. A properly sized thermal expansion tank shall be installed in the

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

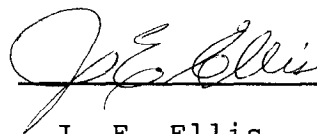
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

cold water supply located as near the water heater as possible.

SECTION 5. Severability. If any provision of this resolution is deemed by a court of competent jurisdiction to be unenforceable or unconstitutional or in conflict with applicable laws of the Commonwealth, the remaining provisions of this resolution shall continue in full force and effect.

SECTION 6. Effective Date. This resolution shall take effect upon the incorporation into the bylaws and tariff of _____
Nebo _____ Water District.

Date of adoption 11-28-95



J. E. Ellis , Chairman

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 30 1995

PURSUANT TO 807 KAR 5.011.
SECTION 9(1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

RECEIVED

OCT 14 1992

WATER SHORTAGE RESPONSE PLAN

NEBO WATER DISTRICT

P.S.C.
RESEARCH DIVISION

Section 1. Purpose. The purpose of this plan is to provide for the declaration of official phases of water supply shortages and the implementation of voluntary and mandatory water conservation measures throughout the Nebo Water District in the event a shortage is declared.

Section 2. Definitions. These terms are applicable only for this plan unless specifically noted.

- (a) "Customer" shall mean any person or entity using water for any purpose from the Nebo Water District's water distribution system and for which either a regular charge is made or, in the case of bulk sales, a cash charge is made at the site of delivery.
- (b) "Supplier" shall mean the City of Madisonville, from who the Nebo Water District purchases treated water.
- (c) "Treated Water" shall mean water that has been introduced by the Nebo Water District into its water distribution system, including water offered for sale. Uses of treated water are classified as follows:

Essential Water Uses (Class 1):

The following uses of water, listed by site or user type, are essential.

Domestic:

- water necessary to sustain human life and the lives of domestic pets, and to maintain minimum standards of hygiene and sanitation.

Public Use:

- health and public protection purposes, if specifically approved by health officials.

Socially or Economically Important Uses (Class 2): PUBLIC SERVICE COMMISSION
OF KENTUCKY

The following uses of water, listed by site or user type, are socially or economically important.

Domestic:

- personal, in-house water use including kitchen, bathroom and laundry.

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

[Signature]

Outdoor Non-Commercial Watering:

- minimal watering of vegetable gardens,
- minimal watering of trees where necessary to preserve them.

Outdoor Commercial or Public Watering (using conservation methods and when other sources of water are not available or feasible to use);

- agricultural irrigation for the production of food and fiber or the maintenance of livestock.

Non Essential Uses (Class 3):

Any waste of water that is non-essential not included in Class 1 or Class 2 uses.

- (d) "Base Entitlement" shall mean the monthly usage for a customer during the same month of the receding calendar year or the average per customer usage for each class of service during the same month of the preceding year.
- (e) "Curtailed Entitlement" shall mean the monthly usage for a customer after any curtailment percentage has been applied.
- (f) "Curtailment" shall mean the reduction in entitlement by some percentage to meet anticipated water shortages.
- (g) Water Shortage Response Phases:

"Advisory" shall mean that conditions exist which indicate the potential for serious raw or treated water supply shortages.

"Alert" shall mean the raw or treated water supplies are consistently below seasonal averages, and if they continue to decline, may not be adequate to meet normal needs.

"Emergency" shall mean that raw or treated water supplies are below the level necessary to meet normal needs and that serious shortages exist in the area.

- (h) "Rationing" shall mean that procedures must be established to provide for the equitable distribution of critically-limited raw or treated water supplies, in order to balance demand and limited available supplies, and to assure that sufficient water is available to preserve public health and safety.

Section 3. Applicability. The provisions of this Plan shall apply to all retail and wholesale customers of the Nebo Water District. When implemented, this Plan becomes Nebo Water District's Water Shortage Response Regulation.

Section 4. Entitlements. Entitlements shall be established for each customer by adjusting the base entitlement to reflect any known change in usage pattern.

PUBLIC SERVICE COMMISSION
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EFFECTIVE

NOV 13 1992

PURSUANT TO 207 KAR 5.011,
SECTION 9 (1)
BY: *Chas. Lilla*
PUBLIC SERVICE COMMISSION MANAGER

Section 5. Determination of Water Shortage. Water supply and usage shall be monitored on a continuous basis. Unrestricted demand shall be projected from past records and adjusted for changes such as new developments and weather conditions on a regular basis. Water shortages generally occur for two reasons, a reduction in available supplies or a system failure. Each of these has a distinct influence on the nature and duration of the conservation program implemented. Official declaration of a water shortage stage and implementation of the measures necessary to curtail water use shall be approved by the Commissioners.

Section 6. Term of Water Shortage Declaration. Any water shortage declaration shall remain in effect until water supplies of service conditions have returned to normal. A final determination as Commissioners of Nebo Water District.

Section 7. Water Shortage Stage, Criteria, Conservation and Curtailment Measures.

A. Advisory Stage:

- (1) Criteria: A water advisory shall be declared when the Supplier or the State Division of Water issues a Water Shortage Watch which includes the areas from which the Nebo Water District draws water.
- (2) Conservation and Curtailment Measures:
 - (a) Declare a Water Shortage Advisory.
 - (b) Provide proper notice to all customers and to all local news media.
 - (c) Eliminate all water leaks.
 - (d) Request voluntary conservation of all non-essential (Class 3) water use.
 - (e) Request wholesale customers also issue request for voluntary conservation by their customers of all non-essential (Class 3) water use.

B. Alert Stage:

- (1) Criteria: A water alert shall be declared when the Supplier issues a Water Shortage Alert.
- (2) Conservation and Curtailment Measures:
 - (a) Declare Water Shortage Alert.
 - (b) Provide proper notice to all customers and to all local news media.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Charles H. Hall
PUBLIC SERVICE COMMISSION MANAGER

- (c) Eliminate all water leaks.
- (d) Prohibit all non-essential (Class 3) water uses.
- (e) Curtail entitlements to all customers by the same percentage as projected by Supplier.
- (f) Begin billing all customers water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$1.00 per 1,000 gallons.

C. Emergency Stage:

- 1. Criteria: A Water Emergency shall be declared when the Supplier issues a Water Shortage Emergency.
- 2. Conservation and Curtailment Measures:
 - (a) Declare a Water Shortage Emergency.
 - (b) Provide proper notice to all customers and to all news media.
 - (c) Eliminate all water leaks.
 - (d) Prohibit all Class 3 uses of water.
 - (e) Prohibit all Class 2 uses of water except Domestic uses for kitchens, bathrooms, and laundries.
 - (f) Curtail all commercial and industrial entitlements by 100%. (Except health care facilities)
 - (g) Curtail all Residential entitlements by the same percentage as the projected shortage.
 - (h) Curtail entitlements to all wholesale customers by the same percentage as the projected shortage.
 - (i) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess charge of \$2.00 per 1,000 gallons.

D. Rationing Stage:

- 1. Criteria: A Rationing shall be declared when the Supplier and/or other public officials issues a Water Shortage Rationing, and in the opinion of Nebo Water District mandatory rationing is required to insure adequate water is available to maintain public health and safety.
- 2. Conservation and Curtailment Measures:
 - (a) Declare Water Shortage Rationing.

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: George L. Loe
PUBLIC SERVICE COMMISSION MANAGER

- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all Class 3 and Class 2 uses of water.
- (e) Curtail all commercial and industrial entitlement (except Health Care Facilities) by 100%.
- (f) Curtail all residential and wholesale entitlements by the same projected shortage.
- (g) Implement service interruptions to portions of system in accordance with approved published schedule. The schedule shall be provided to all local news media.
- (h) Begin billing customers water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$3.00 per 1,000 gallons.

Section 8. Enforcement of Water Restrictions. Any person who violates the provisions of this Plan, who fails to carry out the duties and responsibilities imposed by this Plan, or who impedes or interferes with any action undertaken or ordered pursuant to this Plan shall be subject to the following:

- (a) If the utility official charged with implementation and enforcement of this Plan learns of any violation of any water use restriction imposed, a written notice of the violation shall be affixed to the property where the violation occurred and mailed to the customer of record. Said notice shall describe the violation and order that it be corrected, cured, or abated immediately or within 48 hours.
- (b) The notice will inform the customer of his or her right to appeal by requesting a hearing before the utility's designee. If a hearing is requested by the customer, he or she shall be given full opportunity to be heard before termination. The governing body shall make findings of fact and decide whether service should continue or be terminated.
- (c) Any customer whose water service is terminated for violating provisions of this Plan shall be subject to the approved reconnection fee prior to reconnection of service.
- (d) The excess charge billing provisions of this Plan shall not be put in effect if a county or city ordinance containing penalty provisions is in effect to assist enforcement of this Plan.

Section 9. Request for Exception:

NOV 13 1992

- (a) Exceptions to water use restrictions: If compliance with any curtailment measure authorized herein would cause a customer to be without water service, the customer may request an exception to the curtailment measure. Pursuant to 807 KAR 5:011, SECTION 9 (1)

BY: Chapman
PUBLIC SERVICE COMMISSION MANAGER

to bear extraordinary hardship, that individual or entity may apply to the Water District for an exception. For these purposes, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices borne by other users. If extraordinary hardship is found to exist, then an exception shall be granted and a written waiver issued to the customer. If an appeal is made, water service shall be continued until a decision is announced. Any person aggrieved by the decision may file a complaint with the Public Service Commission.

- (b) Exception to curtailment surcharge: Exceptions to excess use charges shall not be considered or granted.

Section 10. Severability. If any provision of this Plan is declared invalid by the courts, the remainder of the Plan and its applicability to other persons and circumstances shall not be affected by that declaration.

Section 11. Effective Date. This Plan shall take effect immediately upon approval by the Public Service Commission.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 13 1992

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Charles H. Helle
PUBLIC SERVICE COMMISSION MANAGER